Appendix 2 – Summary of Workload and Key Achievements

Activity	Outcome	Date
Healthwatch service tendered and contract awarded / Statutory Advocacy services tendered and contract awarded	Council meeting statutory duty for the provision of Healthwatch and statutory advocacy	1 August 2017
Joint commissioning arrangement with NHS England - tendering and award of contract for health and social care provision in Doncaster Prison Cluster	Council meeting statutory duty in respect of social care provision within a prison setting	1 September 2017
Dementia Family Support Service tender and contracts awarded	Increased support for people with a diagnosis of dementia, their families and carers	1 July 2017
Disabled Go - direct award of contract and mobilisation	Access guide for disabled people	1 July 2017
 Off contract spend Monthly meeting established with procurement and legal to reduce spend including: Implementing agreements with landlords for sleep-in arrangements within supported living services; Direct payment implementation in relation to Adsetts Partnership expenditure; and Development of Section 76 agreements with CCG to incorporate relevant spend associated with some intermediate care provision delivered by RDaSH 	Transparency and corporate engagement, which will ensure compliance going forward	On-going Work is progressing well - anticipated completion date is 31 October 2017
 CCASH Mobilised strategic lead providers Stabilised the home care market Developed evaluation report on the implementation of the CCaSH arrangements Successfully managed a number of contract novations and one domiciliary care organisation exiting the market 	New arrangements in place with minimal disruption. Working to stabilise the market within the context of national recruitment and retention issues across the sector.	Arrangements implemented from 1st November 2016. First anniversary review to be undertaken
 RDaSH RDaSH Residential and Solar Centre project group established and supported by commissioning 	Approved action plan to take work forward supported by commissioning	Work is ongoing
Care HomesManaged one care home closures	Successfully managed	July 2017
New audit tool developed and implemented	closure Robust audit tool	April 2017
Negotiation and implementation of the care	Ongoing	January 2018

Activity	Outcome	Date
home fee		
Oversight of Runwood Care Homes in Doncaster	Liaising as appropriate regarding proposed staffing changes	July – September 2017
Development and implementation of protocols and guidance regarding self-funder support	Project group set up and work is progressing	December 2017
National Living Wage and Uplifts	Managing the	June 2017
 Negotiation and implementation of national living wage compliant sleep in arrangements in relation to supported living services Negotiation and implementation of inflationary uplifts for specialist provision, extra care and supported living 	sustainability of providers who are impacted.	
 Pre-Procurement Pipeline Activity Money Management Specialist framework for community services Supported Living project group established Mental health floating support service Sub-regional perpetrator programme Domiciliary care hard to reach 	Work is progressing in all areas	
 Extra Care Housing Thorne Extra Care - options paper in development for consideration at DLT in October Commencement of panel process review 	Work is progressing In progress	September 2018 scheme completion
Internal Audit		
 Input and response to supported living service audit reports Input and response to Solar Centre audit report 	Ensuring robust processes are in place and achieving outcomes	August – September 2017
Complex Lives/ Housing-related Support		
Input into strategic options to inform future intentions and impact on existing contracts	Work in progress	Ongoing
Completed variation to homelessness contract to deliver additional outreach support	Additional outreach support in town centre Increased throughput	April 2017
Active collaboration with homeless provider to increase flow of service users through the service	within services	Ongoing
Contract Monitoring Arrangements		
 Development and implementation of revised contract monitoring processes 184 contract monitoring visits undertaken to date 	In progress across all areas Clear understanding of the quality of services	March 2018

Activity	Outcome	Date
 Development of data and intelligence Scoping and identifying relevant brokerage data to inform Delayed Transfers of Care On-going data analysis of spend and activity of home care provision Specifying system requirements for Doncaster Integrated peoples solution (DIPS) Analysis of residential and supported living data to identify potential savings 	Ensure that the necessary data and intelligence informs and underpins the strategic developments	April – September 2017